



 spillteem®

City Council Retreat

& Workshop Session Agenda

“ OUR FOCUS IS TO SHIFT THE
THINKING CULTURE OF
ORGANIZATIONS BY SERVING
THE PEOPLE IN THEM. ”

SPILLTEEM.COM

WHO IS THE SPILL TEEM® ?



That's a great question!

We're a group of Human-Centered strategists, speakers, and workshop designers with an extensive background in service, product, and behavioral design. Our team collectively carries 70+ years of human services experience, business strategy, designing internal and external frameworks of cultural change, and crafting efficiency models that yield collaborative commitment. So basically, we've got you covered!

**CHECK OUT SOME
OF OUR WORK!**



With our unique vantage point of an outside lens, we illuminate what isn't typically seen from inside problem-solving. This has empowered us as we've partnered with local government, educational institutions, businesses both small & large, and global enterprises to innovate sustainable change.

**HUMAN-CENTERED DESIGN-
DRIVEN COMPANIES OUT
PERFORM BY 211%**

S&P Index, 2022

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WELCOME!

This one-and-a-half-day retreat and workshop is designed to help us reflect, absorb key updates, and think boldly about the future. Through strategic updates, community insights, and forward-looking design exercises, we'll explore where we are, the direction shaping our work, and what could be next.

DAY ONE: UNDERSTANDING

A day to listen, reflect, and better understand the current landscape, from strategic priorities and budget to community feedback and internal updates.

We'll understand where "it" is!

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|-----------------|--|
| 9:00 AM | Welcome, Introductions & Workshop Purpose |
| 9:10 AM | Strategic Priorities Refresher |
| 9:40 AM | Community Survey Results |
| 10:20 AM | Reflection Exercise |
| 10:45 AM | Financial & Budget Overview |
| 11:55 AM | Reflection Exercise |
| 12:10 PM | Lunch |
| 12:30 PM | Understanding Top Tier Priorities |
| 12:50 PM | Strategic Priority Update #1 + Reflection |
| 2:00 PM | Strategic Priority Update #2 + Reflection |
| 3:05 PM | Strategic Priority Update #3 + Reflection |
| 4:30 PM | Closing Reflections & Preview of Day 2 |

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DAY TWO: EXPLORING

You can expect a dynamic session that keeps you on your feet! Rooted in a foundation of past and current decisions and directions, paired with the understanding from day one, this is a day to think forward! You'll explore tensions, required trade-offs, and reveal new opportunities.

We'll explore and imagine what is and what could be!

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- 9:00 AM** **Welcome Back & Day 1 Recap - Grounding in Strategic Priorities**
 - 9:15 AM** **Future Casting Pt. 1 - "What is...?" (Round 1)**
 - 9:35 AM** **Future Casting Pt. 1 - "What is...?" (Round 2)**
 - 9:55 AM** **Future Casting Pt. 1 - "What is...?" (Round 3)**
 - 10:25 AM** **Future Casting Pt. 2 Introduction**
 - 10:40 AM** **Future Casting Pt. 2 - "What could be...?" (Round 1)**
 - 11:20 AM** **Future Casting Pt. 2 - "What could be...?" (Round 2)**
 - 11:50 AM** **Future Casting Pt. 2 - "What could be...?" (Round 3)**
 - 1:00 PM** **Closing Reflections & Appreciation**